





Outsourcing & Offshoring: Transportation & Logistics

Chelsea C. White III Trucking Industry Program Georgia Tech

Sloan Industry Studies Annual Meeting April 19-21, 2004 – Atlanta, GA









Presentation Objectives

- How outsourcing is affecting services offered by transportation & logistics companies
- How off-shoring is affecting, and is affected by, the efficiency of transportation & logistics companies







Outline

BackgroundOutsourcingOffshoring









Outline

Background
Outsourcing
Offshoring

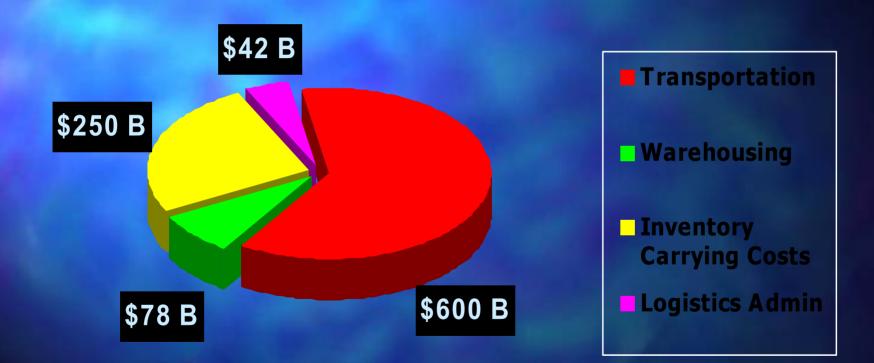








U.S. Spent \$970 Billion on Logistics in 2001



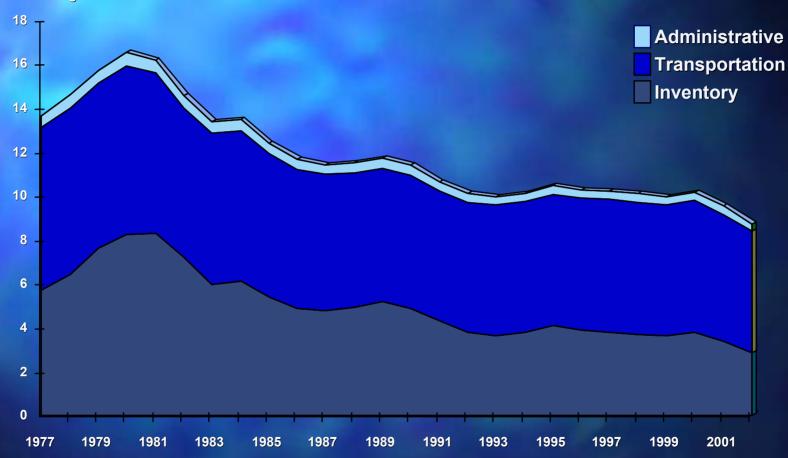
Source: Cass/ProLogis, 13th Annual State of Logistics Report ELC, 18th Logistics Seminar











Source: Cass Logistics.







Supply Chain Network– The Scope

Real Time Monitoring and Planning -Information now flows to the left



Manufacture

Logistics & Distribution

Retailers

Consumers

Real Time Execution Process Product Flows to the right

Product & Communication System Development

Need capacity and incentives all along the chain Customer Alert & Protection









Logistics is Multimodal



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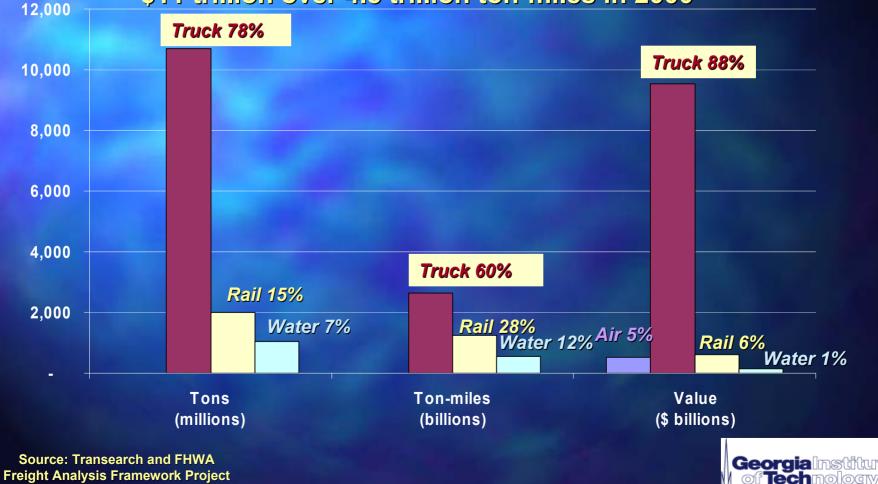






Goods Movement Today

U.S. freight system moved 14 billion tons of freight valued at \$11 trillion over 4.5 trillion ton-miles in 2000









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Outsourcing & Logistics

Outsourcing has lead to an expansion of transportation & logistics services
"One stop shopping"
Internal growth
Mergers & acquisitions









Impact of Outsourcing: An Expansion of Transportation & Logistics Services

Simple transportation of product between two points Cross dock management to support JIT deliveries Marketing Packaging design Sequencing Light assembly Vendor managed inventories Software development and data management

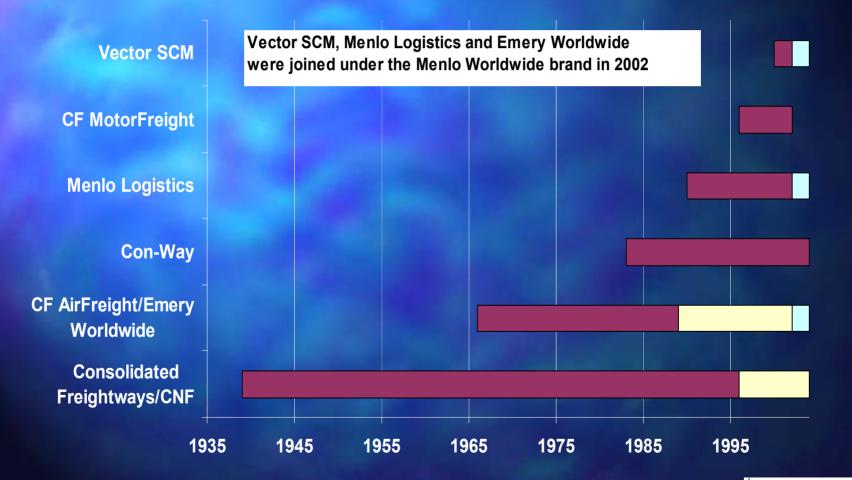








CNF Service Expansion



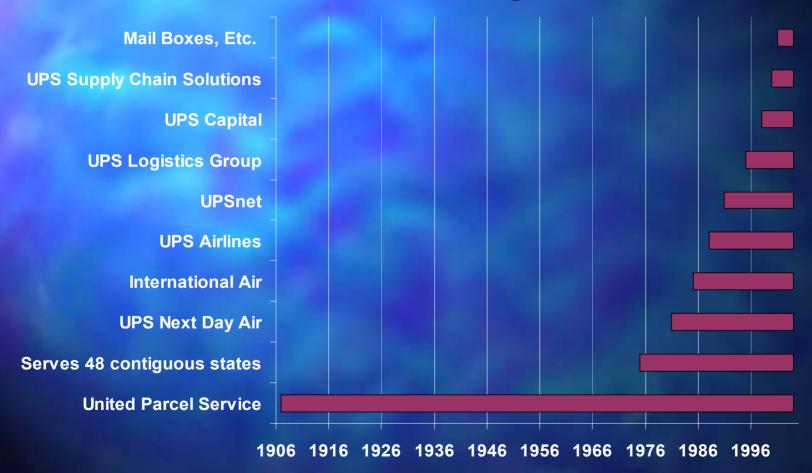








UPS Service Expansion





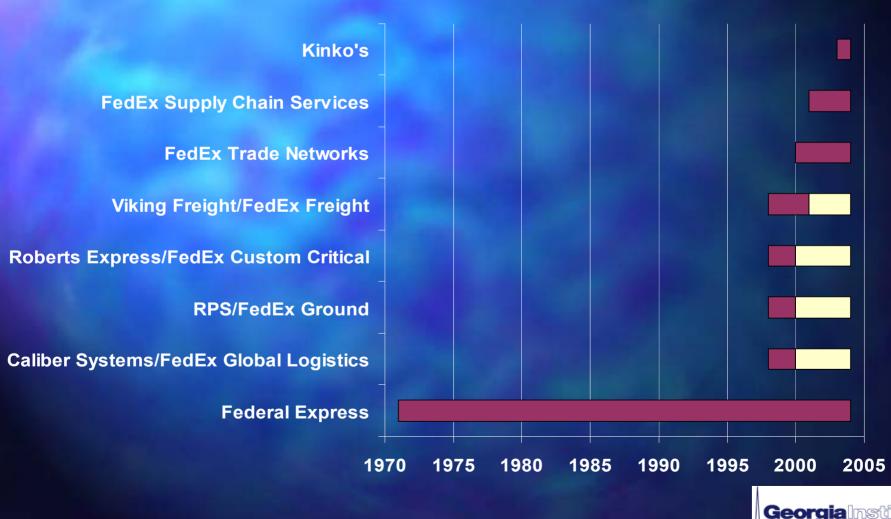


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Sloan 2004 Annual Conference

CPRIS

FedEx Service Expansion









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Effect of Lead Time on Profit

Geographical separation of components manufacturing and final assembly results in:

 Longer lead times
 Higher lead time variability
 Lower unit production costs, if component manufacturing occurs in an inexpensive labor market

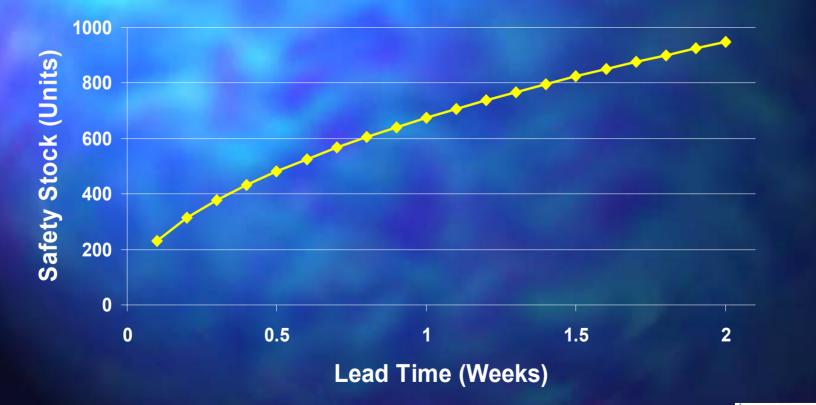
 Improvements in logistics can decrease lead time mean and variability and help justify the separation







Lead Time Increase Results in Safety Stock (and hence cost) Increase



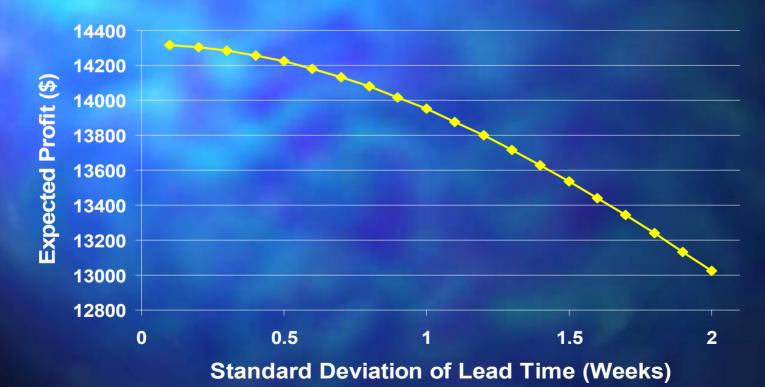








Variability in Lead Time Reduces Profits



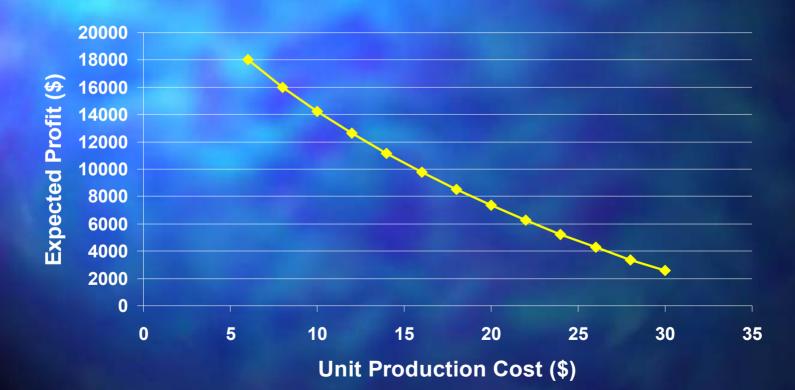
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Reducing Unit Production Cost Increases Profit



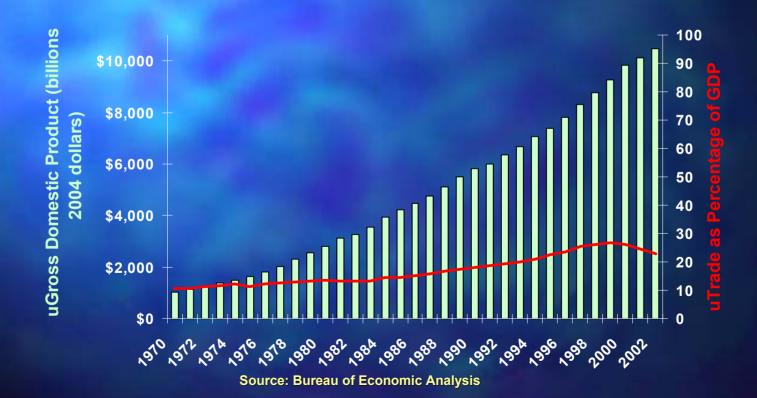
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U.S. GDP & Trade History GDP growth has averaged 3.2 %/year; trade in goods and services is now 22% of GDP









Sloan 2004 Annual Conference 21st Century/Information Era

Global economy is being built on information, telecommunications, and low-cost, long-haul transport by water, rail, and air; north-south NAFTA trade is expanding rapidly

